

# Visitor Guidance

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## HOSPICE CARE CENTER

ROCHESTER  
REGIONAL HEALTH

LifetimeCare  
Home Health Care & Hospice



### Visiting Hours

Patients may have two visitors in the facility at any time.

Visitors planning to spend the night to hold vigil must arrive prior to 8 pm for screening and remain in the patient's suite.

For all patients who are confirmed or suspected to be COVID-19 positive, visitation will be limited to (1) twenty-minute visit either prior to or after the patient's passing.



### Social Distancing and Other Restrictions

Visitors must maintain a distance of six feet in between themselves, the patient, and any staff member.

Visitors must remain in the patient's suite for the entire length of the visit, but may use the patio attached to the patient's suite.



### Masking and Hand Hygiene

Visitors must wear a mask or cloth face covering at all times while in the facility.

- Visitors must also follow proper hand hygiene: Wash hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover hands completely, and rub them together until they feel dry.



### Visitor Screening

Visitors will be screened upon arrival at the facility.

Visitors will not be allowed in the facility if, within the previous 14 days, they have:

- Recently been exposed to COVID-19.
- Experienced COVID-related symptoms.
- Tested positive for COVID-19.
- Had a temperature over 100° F.

Visitors will need to check in upon arrival and check out when they leave the facility.

## Help us, Help you.

Visitors who fail to comply with any of these guidelines will be asked to leave the facility.

*By visiting a patient within the facility, you may be putting the patient at risk if you have been exposed to COVID-19. Failure to adhere to social distancing and masking guidance in all public places, including the facility, increases the chance of exposure to COVID-19.*

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