

Visitor Guidance



Visitor Hour Guidelines

- Patients can have multiple visitors but no more than two at the bedside at a time.
- Visitors must be 12 years of age or older.
- Visiting hours for Rochester General Hospital are 9 am – 1 pm and 4 pm – 8 pm daily.



Social Distancing

- Visitors must practice the recommended physical distancing of at least six feet.



Visitor Screening

- Visitor screening is required because early recognition of COVID-19 symptoms can greatly reduce the risk of transmission from one person to the next. Rochester Regional Health requires symptom screening of visitors. All visitors entering a Rochester Regional Health facility must perform a COVID-19 self-screen. If you are experiencing any COVID-19 symptoms you should stay home, away from public environments and consult a medical professional. These symptoms include:
 - » *Fever or chills*
 - » *Headache*
 - » *Cough*
 - » *Recent loss of taste or smell*
 - » *Fatigue*
 - » *Sore throat*
 - » *Muscle or body aches*
 - » *Nausea or vomiting*
 - » *Congestion*
 - » *Diarrhea*
 - » *Shortness of breath or difficulty breathing*
- Entrances to buildings will continue to be controlled for security purposes. All visitors to Rochester Regional Health facilities must check in at the information desk for further direction.



Masking

- Support persons and visitors must wear a medical mask- properly covering their nose and mouth completely- for the duration of the visit. Cloth masks are not acceptable at this time.
 - » *A medical mask will be provided to visitors who need one.*

Hand Hygiene

- Visitors must also follow proper hand hygiene: Wash hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.

Visitors who fail to comply with any of these guidelines will be asked to leave the hospital. At this time, no visitors are permitted in the ED.

By visiting a patient within the hospital, you may be putting yourself or the patient at risk if you have been exposed to COVID-19 and/or have not been adhering to social distancing and masking guidance.



Scan the QR code for further details, including additional restrictions and some exceptions.