

Frequently Asked Questions

Bi-Weekly Testing for Employees with Medical or Religious Exemptions

- **When does testing start for employees with a medical or religious exemption?**
Beginning October 12, Rochester Regional Health employees, MDS members and other individuals, including agency staff who have an approved COVID-19 medical or religious vaccination exemption, will begin to engage in testing protocol.
- **How often do employees with a medical or religious exemption need to be tested?**
Employees and individuals will need to be tested every two weeks.
- **What kind of accommodation test will RRH offer?**
Effective November 1, RRH will transition from nasal swab testing to saliva collection at all Centralized COVID-19 Accommodation Testing sites. This includes Clifton Springs Hospital & Clinic; Newark-Wayne Community Hospital; Rochester General Hospital; Unity Hospital; United Memorial Medical Center; and RRH's WORKREADY (Employee Health Services) Department at 2701 Culver Road, second floor.

Affected employees and individuals at ambulatory sites (PCASI, SMS and Behavioral Health) will receive a self-administered nasal swab every two weeks, unless their office/workplace does not offer testing.
- **How will leaders know if an employee or agency staff member is not compliant with testing?**
All testing results will be entered in Enterprise Health (WORKREADY's new EMR). Leaders will have access to and receive an accommodation testing report from Enterprise Health for both employees and agency staff members. (In the future, employees will receive reminders regarding their bi-weekly testing.)
- **Is RRH covering the cost of the COVID-19 accommodation testing for employees and individuals with a medical or religious exemption?**
Yes, RRH will pay for the COVID-19 accommodation testing for employees who receive it at one of our WORKREADY Employee Health clinics or on-site as directed.
- **What if an employee prefers to get tested at a community-based site?**
Employees are not restricted to getting tested at RRH. If they choose to be tested outside of the health system, they will need to email proof to TestingResults@rochesterregional.org; applicable fees will be incurred by employees choosing to test outside of WORKREADY Employee Health clinics or on-site as directed.
- **Do employees have to sign up to be tested?**
No, employees do not need to sign up for a specific testing time; they can walk in to get tested during clinic hours. **Please disregard previous SignUpGenius communications as the process was changed to support flexible scheduling.**

ROCHESTER REGIONAL HEALTH

- [Where do employees go for testing?](#)
Accommodation testing clinic hours and locations are posted on the [COVID-19 Toolkit](#).
Employees working in Home Care, Long Term Care, ambulatory offices and St. Lawrence Health will follow the local/service line model that is currently in place.
- [Will employees be paid for travel time to get tested?](#)
If an employee is asked by RRH to be tested outside of work hours, they may be eligible for overtime and mileage reimbursement. Please contact your HR Operations Manager.
- [Are children allowed at the testing clinics?](#)
No, children are not allowed at testing sites.
- [If an employee is being tested weekly for school, will RRH accepted those test results?](#)
Yes, if an employee is tested outside of the health system, they can email proof of testing to TestingResults@rochesterregional.org.