

**March 13, 2020**

To: Rochester General Hospital Employees  
From: Kevin Casey, MD, President, Rochester General Hospital  
Subject: Rochester General Hospital Entrance Restrictions and Visitor Screenings

**EFFECTIVE FRIDAY, MARCH 13 at NOON  
ENTRANCE RESTRICTIONS AT ROCHESTER GENERAL HOSPITAL**

As we continue to optimize our readiness efforts surrounding COVID-19, we want to update you on important developments that Rochester General Hospital is taking to keep our patients and our team members safe.

Effective **Friday, March 13 at noon** access to Rochester General Hospital will be limited to the following non-badge accessible entrances, for both visitors and employees.

- **Polisseni Pavilion**
- **Carter Street Garage Entrance**
- **Cancer Center Lot Entrance**
- **RGH Emergency Department Entrance**

**Employees may enter badge-access doors as they normally do, but must have their RRH ID badges readily available to gain access to the hospital through the designated entrances.**

**COVID-19 visitor screenings will occur at the designated entrances.** Additional staffing resources will remain on site to help monitor and screen visitors.

- Visitors will be asked upon arrival if they are experiencing a cough, fever or shortness of breath.
  - *Patients with a previously scheduled hospital appointment* who exhibit symptoms will be provided a mask and asked to notify the department their appointment is with prior to entering.
  - *Visitors with symptoms* will be asked to leave the hospital/facility and advised to call their primary care provider.

- *Visitors with symptoms* who are requesting to see end-of-life patients will be provided a mask and allowed to see their family member/friend.

**It is imperative that employees refrain from granting access to visitors through entry points not staffed by screening personnel. Instead, redirect any visitors to main entrances where screening staff**

**Visit the [COVID-19 toolkit for updated information](#).**

I want to thank you for your cooperation and willingness to help throughout all of our COVID-19 efforts. You and your teams remain our most valuable resources.

Thank you for all you do.

Kevin J. Casey, MD  
President, Rochester General Hospital