

Laptop/iPad Exemplify requirements for the Rochester General College of Health Careers

Exemplify will not run on Chromebooks, Android, or Linux operating systems. Exemplify does not support touchscreen input on Mac or Windows laptops.

- Laptop that is less than 3 years old
- Microsoft Office 2016 or newer
- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time
- The versions of Windows 10 or 11 must be certified for use are 20H2, 21H1, 21H2, and Windows 11 21H2.
- The English (United States) Language Pack must be installed.
- Only genuine, U.S.-English versions of Windows Operating Systems are supported.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB or higher
- Hard Drive: highest recommended for the operating system or 1GB of available space.
- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- For technical troubleshooting, account passwords, including BitLocker keys, may be required.
- Internet connection for Download, Registration, Exam Download and Upload.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.
- Screen Resolution should be at least 1024x768 or higher.
- No Chromebook
- No Netbook or Tablet

Mac requirements

- Big Sur, Monterey, and Ventura
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, M1, or M2 processor. Devices using Apple's M1 and M2 processor and Apple Rosetta 2 are supported. To learn more, [click here](#).
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.

iPad requirements

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 14, iPad OS 15, and iPadOS16 (Only officially approved Apple versions of iPad OS are supported).
- 500 MB of free space required to commence an exam.
- iPad must not be modified (e.g. Jailbroken).